



**Ronald
McDonald
House®**
Idaho

2025 Annual Report

A Message from Our Executive Director and Board President



Nancee Bakken

Executive Director,
Ronald McDonald House
Idaho



Elizabeth Criner

President of the Board,
Ronald McDonald House
Idaho

As we reflect on another remarkable year at Ronald McDonald House Idaho, we are filled with gratitude for the incredible community that makes our mission possible. Every day, families facing some of life's most difficult moments turn to us for comfort, support, and a place to call home while their child receives medical care. Because of your generosity and dedication, we were able to be there for more families than ever before.

This past year was one of continued growth and impact across our programs. As the needs of families increased, so did our ability to respond. Together, we provided welcoming spaces, warm meals, essential resources, and a caring community that helped thousands of families stay close to the medical care their children needed. While statistics tell an important part of our story, the true measure of our success is found in the families who were able to focus on what mattered most: their child's healing and well-being.

None of this happens without the unwavering support of our donors, sponsors, volunteers, board and committee members, and staff. Your contributions of time, talent, and resources create meaningful experiences for families every day. Whether preparing meals, supporting events, making financial gifts, serving in leadership roles, or advocating for our mission, you play a vital role in helping families find hope and stability during times of uncertainty.

As we continue to grow, we remain committed to being responsible stewards of the trust you place in us. We are focused on strengthening our programs, enhancing the family experience, and planning thoughtfully for the future so that we can meet the evolving needs of families across Idaho for years to come. The demand for our services continues to grow, and with your partnership, we are prepared to meet that challenge with compassion, innovation, and purpose.

This annual report reflects what can be achieved when a community comes together around a shared mission. We are proud of what we have accomplished together, but even more inspired by the opportunities ahead.

Thank you for believing in our mission and for standing alongside the families we serve. Your support creates a home away from home, offers comfort during difficult times, and provides hope when it is needed most. We are honored to be your partners in this important work and deeply grateful for all you do to help keep families close.

With gratitude,

A handwritten signature in black ink that reads "Nancee Bakken".

Nancee Bakken
Executive Director

A handwritten signature in black ink that reads "Elizabeth Criner".

Elizabeth Criner
Board President

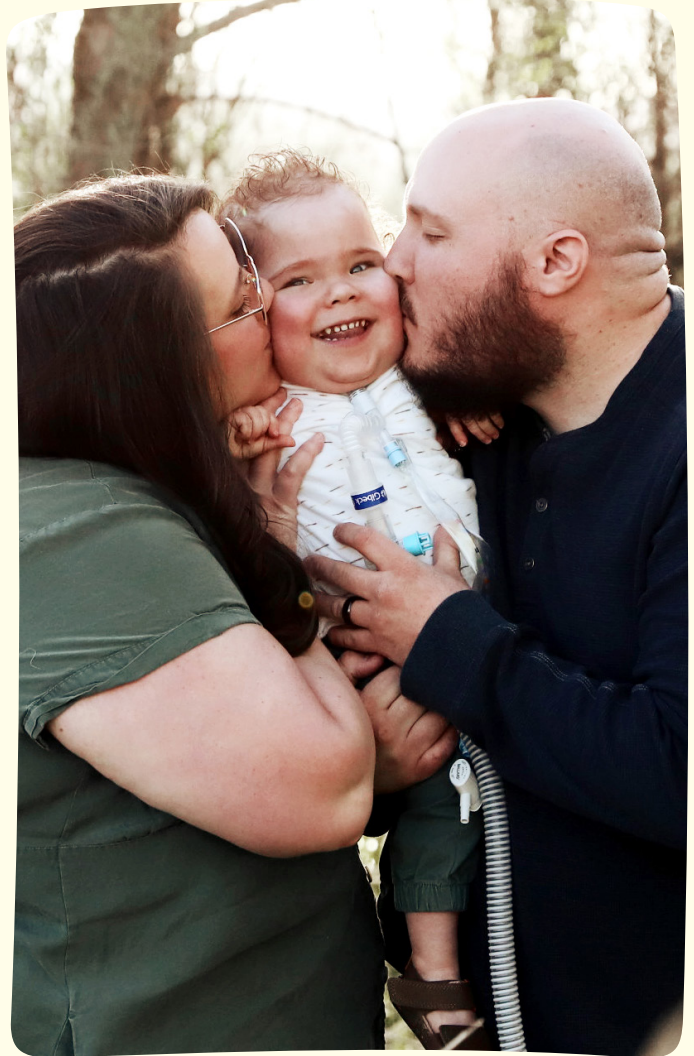
The Andrews Family

La Grande, OR | 131 Nights at the House

We were pregnant with Elias, and as far as we were aware, our pregnancy was normal and healthy. In December, I got really, really sick. I thought it was just a major respiratory infection and went to a normal pregnancy checkup. When they took my blood pressure in the clinic, it was so high that my doctor said, “I don’t know how you’re standing right now.” I was admitted into the ER in La Grande, and after some blood work, we learned I was headed for organ failure due to HELLP syndrome. From that point, we were life-flighted to Boise.

Elias was born at 25 weeks and six days, weighing just 1 lb. 7 oz. But outside of that, he was strong. For how underdeveloped he was, he was even able to breathe on his own for a little while before needing interventions that most premature babies go through. We were told to get comfortable—because with a premature baby, the journey could be a few months or it could be many, many months. It was scary not knowing how long we’d be away from home. I was still in the hospital recovering when a social worker told us about the Ronald McDonald House.

When you’re in crisis—because having a premature baby is absolutely a crisis, having a place to land is a lifesaver. We had a mortgage to pay and animals at home, but because we weren’t paying outrageous hotel costs, we could keep up with our bills and hold onto our home.



We were just blown away by the House. We had a safe place to stay with an amazing room, clean bed, a warm shower, meals to eat, and all these wonderful amenities. It was such a comfort!

And when your child is fighting for their life, you’re pulled away from your community, away from your comfort zone. The Ronald McDonald House steps in and becomes part of your community. The staff, volunteers, and even other families quickly became our support. You bond so intimately and so quickly in the face of devastation! It was just such a beautiful thing to have shoulders to cry on, or people to celebrate the big milestones with, even though we were perfect strangers in the beginning. They just swept all our anxiety under the rug and made our journey with Elias so much smoother! We truly felt very supported the entire time. We ended up staying in two Ronald McDonald Houses due to Elias’ health issues. He has bronchopulmonary dysplasia (BPD) and complications from prematurity.

Thankfully, our visits to the Ronald McDonald House in Boise now aren’t emergencies. We return to Boise every couple of months for checkups and routine appointments. Each time, we stay at the House—and it’s such a blessing. The Ronald McDonald House Charities of Idaho House truly has become our home-away-from-home.

Mission Statement

Why We're Here. Who We're Here For.

Mission

We provide essential services that remove barriers, strengthen families, and promote healing when children need healthcare.

Purpose

Caring for families with children who are ill or injured.

Values

- We lead with compassion.
- We are deeply respectful.
- We act with integrity.
- We are firmly committed.



Board of Directors

Guidance Through Wisdom and Experience

We are guided by a deeply caring, enthusiastic and engaged Board of Directors who generously share their insights, expertise, and leadership to help advance our mission. Their perspective, experience and commitment are invaluable strengths, helping us grow our impact and ensure families feel at home, even when they can't be.

Nancee Bakken

Executive Director, Ronald McDonald
House Idaho

Elizabeth Criner

President, Veritas Advisors LLP

Trish Quarles

Vice President, Regence BlueShield
of Idaho

Lisa Bescherer

Secretary

Greg Jones

Treasurer, Lamb Weston

Mike Alexander

Past President, McDonald's of the
Treasure Valley

Mark Anderson

UltraClean & Food Network

Misty Benjamin-Lopez

Idaho National Laboratory

Lisa Donnellon

HUB International

Betsy Hunsicker

Eastern Idaho Regional Medical Center
(EIRMC)

Beth Kleweno, MD

St. Luke's Health System

Darren Kyle

McDonald's of South Central Idaho

Andrea Lohse

Saint Alphonsus Health System

Will Miller

F5

Valerie Reardon**Jayson Ronk**

Blue Cross of Idaho

Julie Ryan

Simplot Company

Meghan Swan

Simplot Company

Marcene Taylor

Marcene Taylor Inc.

Our Impact in 2025

ZERO

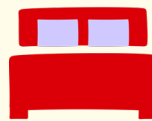
**Ronald
McDonald
House Idaho
families who
have had to
face their
child's illness
or injury alone!**



2,494

**Families served at the House
and Family Room**

1,625 - House | 869 - Family Room



9,370

Nights of lodging provided

8,555 - House | 815 - Family Room



4,744

Total day use visits

4,535 visits to the Family Room in Idaho Falls, ID

209 visits to the House in Boise, ID



\$1.25 million

Saved in meal & lodging expenses



**We served
families from**

39 of the 44 counties in Idaho, **18**
states, **3** countries



Length of stay

Longest stay: 150 nights

Average length of stay at the House and
Family Room: 9 nights



Hospitality Carts

of Visits in Boise and Twin Falls, ID

8,173 St. Luke's Boise **1,181** St. Luke's Magic Valley

80 Saint Alphonsus

Our Impact in 2025



15,726

Volunteer hours to support families

Equivalent to 7.5 full-time employees



2,931

Unique volunteers

House - 2,605 Family Room - 268 *Chapter support - 58

**Roles whose efforts benefit both the House and Family Room programs, including Board members, Committee members, Interns, and Hospitality Cart volunteers.*

Program Totals Hours

518	Board and Committee	1,133	Events
2,213	Snacks	2,449	Core Volunteers
3,213	Meals	148	Activities and Entertainment
4,091	Around the House and Family Room	822	Hospitality Carts
806	Remote Projects	333	Interns

“As a mom, there is nothing more overwhelming than having a child in the hospital. Staying at Ronald McDonald House Idaho has been such a blessing for our family—but what truly makes this place feel like home is the volunteers. Thank you for showing up, for caring, and for making this journey just a little bit lighter for families like mine.”

Our Impact in 2025



Total meals provided: 724

Volunteers - 557

***Other - 167**

****Restaurants and Corporate Partners***

66

House Volunteer Breakfast Shifts Filled

199

House Volunteer Lunch Shifts Filled

149

House Volunteer Dinner Shifts Filled

569

Around the House Volunteer Day and Evening Shifts Filled

310

Family Room Lunch and Dinner Shifts Filled

133

Family Room Snack Shifts Filled

91

Around the Family Room Shifts Filled

18%

Percentage of the Year Breakfasts Were Served at the House

55%

Percentage of the Year Lunches Were Served at the House

41%

Percentage of the Year Dinners Were Served at the House

42%

Percentage of the Year Lunches and Dinners Were Served at the Family Room

25%

Percentage of Family Room Shifts Filled

Across our chapter

ONE

Average meals served per person per day

TWO

Number of meals we aspire to provide per person per day

Where Ronald McDonald House Idaho Families are From...



In 2025, families staying at the House and Family Room traveled from all over the state, country, and even internationally!

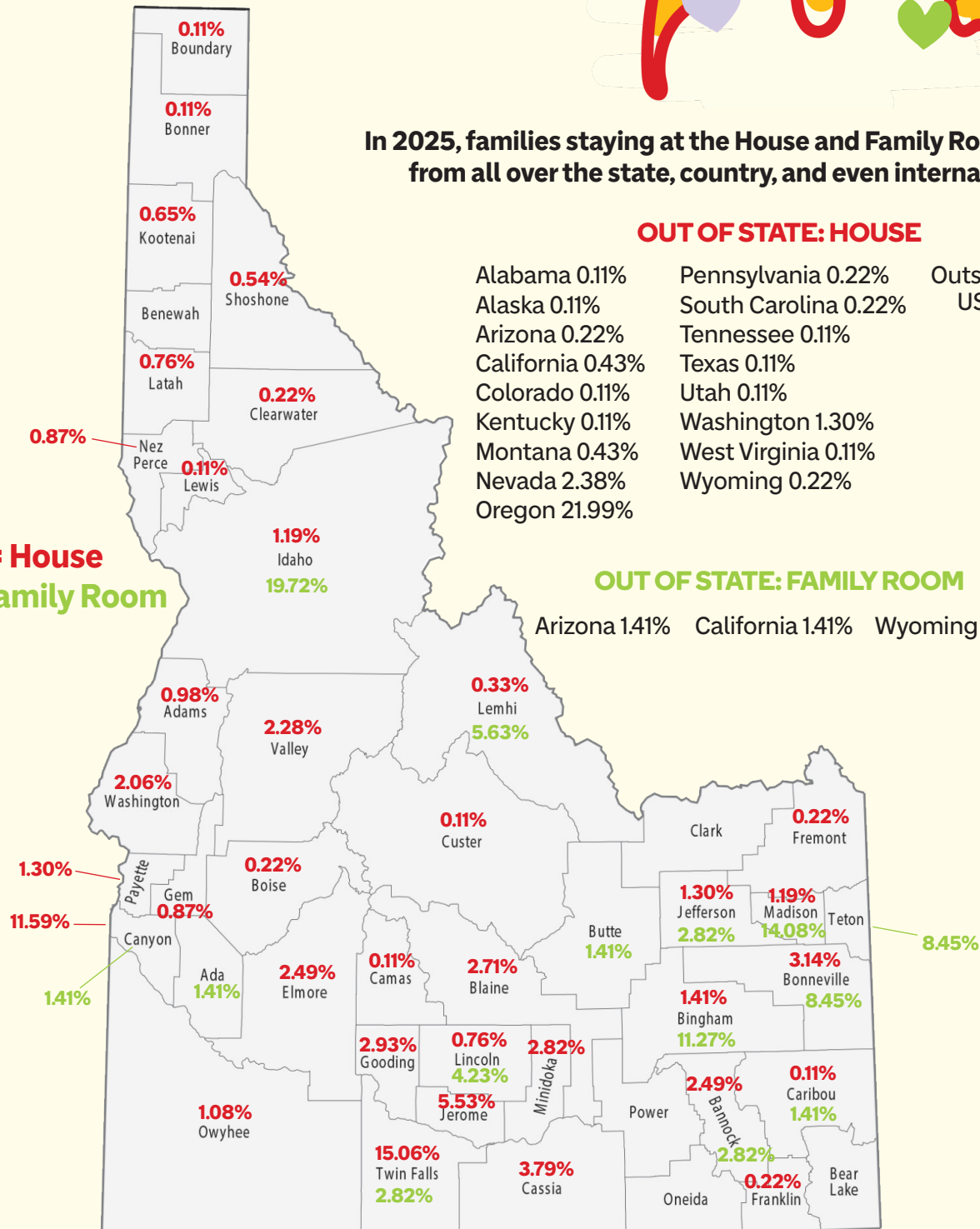
OUT OF STATE: HOUSE

Alabama 0.11%	Pennsylvania 0.22%	Outside of the USA 0.11%
Alaska 0.11%	South Carolina 0.22%	
Arizona 0.22%	Tennessee 0.11%	
California 0.43%	Texas 0.11%	
Colorado 0.11%	Utah 0.11%	
Kentucky 0.11%	Washington 1.30%	
Montana 0.43%	West Virginia 0.11%	
Nevada 2.38%	Wyoming 0.22%	
Oregon 21.99%		

OUT OF STATE: FAMILY ROOM

Arizona 1.41% California 1.41% Wyoming 11.27%

Red = House
Green = Family Room



Financial Highlights

Statement of Financial Position

ASSETS 2025

Cash & cash equivalents	\$ 2,077,101
Investments	8,453,922
Accounts receivables	201,149
Pledges receivable, net	65,000
Prepaid expenses	11,016
Property & equipment, net	<u>15,408,366</u>

TOTAL ASSETS **\$ 26,216,554**

LIABILITIES & NET ASSETS

LIABILITIES

Accounts payable	\$ 81,627
Accrued wages, benefits and payroll taxes	108,098
Deferred revenue	<u>61,661</u>

TOTAL LIABILITIES **\$ 251,386**

NET ASSETS

Without donor restrictions	\$ 25,389,968
With donor restrictions	<u>566,200</u>

TOTAL NET ASSETS **\$ 25,965,168**

TOTAL LIABILITIES & NET ASSETS **\$ 26,216,554**

Statement of Activities

REVENUES & OTHER SUPPORT

Contributions	\$ 2,277,100
Special events	412,485
Contributed nonfinancial assets	707,845
Investment income	1,310,913

TOTAL REVENUE **\$ 4,742,697**

EXPENSES

Program services	
Ronald McDonald House	\$ 1,826,396
Family Room	300,906
Hospitality Cart	8,675

TOTAL PROGRAM SERVICES **\$ 2,135,977**

Supporting services	
Administrative	\$ 637,244
Fundraising	407,037

TOTAL SUPPORTING SERVICES **\$ 1,044,281**

TOTAL EXPENSES **\$ 3,180,258**

CHANGE IN NET ASSETS **\$ 1,562,439**

NET ASSETS

Beginning of year	\$ 24,402,729
End of year	<u>\$ 25,965,168</u>

**Value of in-kind
donations**

\$708,845

Thank You

We are so grateful for all our donors, volunteers, and community partners. We couldn't do what we do without your support!



“We have had the absolute pleasure of coming to this Ronald McDonald House for the past two years now. I cannot even begin to express how much this place and all of you mean to us. You all truly think of every detail. I always feel so safe here. Most importantly, I feel so supported and loved! Having a child with special needs and medical needs is so scary and unpredictable. When I'm back home, it is so easy to get caught up in the negatives of our new life. When I have to travel 3+ hours to get my daughter to her specialists, and it feels like a vacation, ONLY because of this House and this staff. You are doing more than something right.. you are softening a very scary and hurtful situation. That to me is priceless! Thank you for the shampoo, toothpaste, amazing gift bags, the best bed I have ever slept on, the fun and safe environment, the smiling faces, the genuine care, the cleaning supplies, the ability to do our laundry, the amazing meals, the thoughtful snacks, and all the love. We appreciate EVERY detail!”

– Family, Ronald McDonald House in Boise

Contact Us

Ronald McDonald House: Boise

139 E Warm Springs Avenue

Boise, ID 83712

Phone: (208) 336-5478

Ronald McDonald House Family Room: Eastern

Idaho Regional Medical Center (EIRMC)

3200 Channing Way, Ste 106

Idaho Falls, ID 83404

Phone: (208) 227-2898



Connect with Ronald
McDonald House Idaho



www.ronaldmcdonaldhouseidaho.org